

Writing to ask for information

Salon - Gofyn cwestiynau / Asking questions

- Stylist Haia Beca. Dyma Rhys. Wyt ti'n hapus iddo fe fod yma?
Mae e'n dysgu sut i siarad gyda'r cwsmeriaid.
- Customer Iawn, dim problem.
- Stylist Reit te Rhys. Gofynna iddi 'Sut mae dy ddiwrnod yn mynd?'
- Rhys Beca, sut mae dy...
- Stylist ddiwrnod.
- Rhys Sut, mae dy ddiwrnod yn mynd?
- Customer Grêt diolch. A ti?
- Stylist Da iawn diolch.
- Rhys Da iawn diolch.
- Stylist Nesa gofynna iddi 'Beth ydy dy hoff ffilm?'
- Rhys Beth ydy dy hoff ffilm?
- Customer Yym. Titanic.
- Stylist Ychydig yn hir wyt ti'n meddwl?
Da iawn Rhys. Rwyt ti wedi pasio lefel un, 'Gofyn cwestiynau i'r cwsmeriaid'.
Rwyt ti'n barod am lefel dau, 'Dweud hwyl fawr'.
- Rhys Hwyl fawr.

Translation

- Stylist Hi Beca. This is Rhys. Are you happy for him to be here?
He's learning how to talk to the customers.
- Customer Ok, no problem.

Bitesize

Stylist Right then Rhys. Ask her 'How is your day going?'

Rhys Beca, how is your...

Stylist day.

Rhys How is your day going?

Customer Great thanks. And you?

Stylist Very well, thanks.

Rhys Very well, thanks.

Stylist Next ask her 'What is your favourite film?'

Rhys 'What is your favourite film?'

Customer Erm. Titanic.

Stylist A little long don't you think?

Well done Rhys. You have passed level one, 'Asking the customers questions'.

You're ready for level two, 'Saying goodbye'.

Rhys Goodbye.